

COVID-19 ALERT

In moving from Level 1 to Level 2 lockdown, there will be further restrictions again.

Unfortunately, COVID-19 will remain a possibility in the community until a vaccine is available. We ask all patients to continue their personal vigilance, maintain physical distancing within the surgery and if you have any respiratory symptoms, to please wear a mask (even a homemade mask will do). It is vital that you tell someone at the time of making your appointment.

The Darfield and West Melton Medical Centres will remain your first point of contact and aim to minimise unnecessary exposure to possible Covid-19. We will continue with telephone consultations as before and in-person consultations as required. We ask that you do not turn up to the medical centre without prior appointment - you will NOT be seen. So as to minimise waiting room crowding, please remain in your car, until the very last minute before your appointment and entering the building.

Darfield is now receiving extra funding for those patients with Community Services Cards. Phone consultations will incur the same charges as an office visit. Be aware that no Credit is allowed. Please make any payment immediately after your consult with the doctor, if possible via Paywave, or online:

Darfield Medical Centre Ltd Bank Account number **ANZ: 011188008543300**

To prevent unnecessary congestion in the waiting room, repeat prescriptions, ACC, and WINZ certificates can be done by telephone most of the time. These can be faxed or emailed and do not come to the Medical Centre if you do not need to.

If at all possible, we ask patients to please remove all unnecessary clothing in advance, to expedite your visit with the doctor or nurse. When an injection eg flu jab is expected or bloods need to be taken, it will be useful to dress so that an arm or shoulder can easily be exposed in public. Any additional family members or helpers, must remain outside the building and in your car. This is to ensure that we can continue to provide help and support for the community and to limit spread of COVID-19 in the safest way possible.